Related Medlearn Matters Article #: MM3530

Date Posted: April 12, 2005

Related Change Request #: CR3530

Key Words

Appeals, BIPA, 521, MM3530, CR3530, MRN, QIC, Redetermination, ALJ Determination, Reconsideration, Dismissals, RA, MMA

MMA - Revisions to Medicare Appeals Process for Fiscal Intermediaries (CR Title-Appeals Transition – BIPA 521 Appeals)

Provider Types Affected

All Medicare providers who submit claims to Medicare Fiscal Intermediaries (FIs), including Regional Home Health Intermediaries (RHHIs)

Key Points

- The effective date of instruction varies as noted in this job aid.
- There is now a new second level of the appeal process for Medicare Part A and Part B claims submitted to Medicare (FIs), called a reconsideration.
- These revisions do not apply to claims submitted to Medicare carriers and/or redeterminations processed by carriers.
- These new "reconsiderations" will be processed by Qualified Independent Contractors (QICs).
- All redeterminations issued by FIs on or after May 1, 2005 will have the right to appeal to a QIC for Part A and Part B claims.
- All redeterminations issued before May 1, 2005 will have the right to appeal to the Administrative Law Judge (ALJ) for Part A claims and to the hearing officer (HO) for Part B claims.

The key changes to the appeals process are **categorized** as follows:

- 1. New Language for Redetermination Letters for Redetermination Decisions Issued On or After May 1, 2005.
- 2. Redetermination Letters for Fully Favorable Decisions
- 3. Extension to the 60-day Decision-Making Time Frame
- 4. Telephone Requests for Redeterminations of Initial Determinations Made On or After May 1, 2005

- 5. Additional Information Requirements for Written Redetermination Requests Effective with Initial Determinations Made On or After May 1, 2005
- Consolidating Requests for Multiple Parties on Redetermination Requests Received On or After May 1, 2005
- 7. Filing Reconsideration Requests on Redeterminations Issued On or After May 1, 2005
- 8. Effectuation of QIC Decisions For all Redetermination Made On or After May 1, 2005
- New Appeal Rights for Medicare Providers & Assignment Rights for Medicare Providers Effective May 1, 2005
- 10. New Appeal Rights for Overpayments and Reopenings for Revised Initial Determinations Issued On or After May 1, 2005)
- 11. New Appeal Rights for Dismissals for All Redeterminations Issued On or After May 1, 2005, including:
 - a) Appealing a Dismissal
 - b) Vacating a Dismissal
 - c) Dismissal Letters Effective date is May 1, 2005
 - d) Incomplete Requests
- 12. Preparing Case Files for Administrative Law Judge (ALJ) Hearings for All Redeterminations Issued On or After May 1, 2000
- 13. Effectuation of ALJ Decisions
- 14. Redetermination Acknowledgement Letters

The details of these topics may be found in the reference links below:

Important Links

http://www.cms.hhs.gov/medlearn/matters/mmarticles/2005/MM3530.pdf http://www.cms.hhs.gov/manuals/pm_trans/R146OTN.pdf